



Customer Testimonial

HealthFirst TPA

I wanted your team know how much we appreciate both the technology and service you have provided to HealthFirst TPA. I feel it has helped us better position our company for the future and offer enhanced services to our clients.

We originally contracted with Benefit Informatics for a very specific purpose – to help our customers and broker/consultant partners evaluate plan options in building health plans that can control costs and result in savings for clients. But soon after bringing Benefit Informatics services into our internal operations we saw the great value and the many other ways we could utilize the technology. We now have staff from a variety

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of departments utilizing your services to provide enhanced reporting for our clients and streamline our operations. In our stop-loss disclosure department alone, we have saved hundreds of hours by automating reporting functions that previously took staff days to accomplish.

We have also been very pleased by the responsiveness of your support staff from the initial training to implementation to ongoing support. The fact that you have listened to our suggestions regarding your products and implemented changes accordingly is a true indication you understand our industry and value your clients.

Our relationship with Benefit Informatics has grown into one of our premier technology partnerships. We have recognized significant value from your service and plan to enhance our relationship with additional products and services from Benefit Informatics as we expand our operations through growth and acquisition. We recently acquired a TPA using another vendor and it is our plan to convert them to Benefit Informatics as soon as possible. We look forward to a long and productive relationship with Benefit Informatics.

LaRea Albert
Chief Operating Officer
HealthFirst TPA

HEALTHFIRST
Third Party Administrators



400 RiverWalk Terrace, Suite 250
Jenks, Oklahoma 74037
Phone: 918.491.3600

For more information or to arrange an online demonstration:

888.802.INFO (4636)
moreinfo@benefitinformatics.com
benefitinformatics.com